

**Reference Number: GCUS-3-2931**

**N232403240 - Noncompliance Recall - Child Seat Anchor Interference**

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6562

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 11, 2023

Subject: N232403240 - Noncompliance Recall

Child Seat Anchor Interference

Models: 2020-2023 Chevrolet Equinox

2020-2023 GMC Terrain

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N232403240 today. The total number of U.S. vehicles involved is approximately 668,000. Please see the attached bulletin for details.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 11, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE